



Time Customer Service  
1515 East Silver Springs Blvd.  
Suite 250 West  
Ocala, FL 34470-6831  
phone: 352-620-8100  
fax: 352-620-8131  
[www.timecustomerservice.com](http://www.timecustomerservice.com)

David Brady  
Time Customer Service  
1515 East Silver Springs Blvd; Suite 227  
Ocala, FL 34470  
May 1, 2009

Greg Pittas  
The Cascades  
1515 East Silver Springs Blvd.  
Ocala, FL 34470

Dear Mr. Pittas,

I am writing this letter of recommendation as an expression of my overall satisfaction with Commandment Realty, the management, and staff. Time Customer Service (TCS) has been a tenant at the Cascades for almost 20 years, and I have personally been with the organization for the last 10 years. During that time the Commandment Realty team has always responded promptly and with the appropriate sense of urgency to address our needs. Additionally, the Cascades has always done a great job keeping up with the maintenance needs and the unique landscaping of the facility to provide a scenic and relaxing environment for our employees to enjoy while they are on their break or lunch hour, etc.

I have enjoyed working with your team over the years and truly view them as a valued partner. In fact, several years ago I nominated Commandment Realty for an "Outstanding Vendor" award through our corporate office for which there were dozens of vendors and suppliers entered for partnering with various TCS departments. Commandment Realty won the "Outstanding Vendor" award for delivering great service and overall value to my operation in Ocala.

Thank you to you and your team for the timely support that you provide to our business day in and day out.

Sincerely,

David Brady  
Vice President, Teleservices  
Time Customer Service, Inc.