



ICT WORLD HEADQUARTERS
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May 20, 2009

Dalfen's Limited
4444 Ste Catherine West
Westmound, Quebec
Canada H3Z 1R2

Dear Murray Dalfen and Eric Tremblay:

Thank you for your understanding and cooperation during the lease renewal negotiations for our space in the Miramichi Mall. It was not only the financial considerations during the process but also the physical building considerations which you were able to accommodate. Your promptness in responding is appreciated.

Sincerely,

A handwritten signature in cursive script that reads 'Robert Howling'.

Robert Howling
Vice President, Operations Planning and Analysis
ICT Group, Inc